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# Managing an System Operations Control (SOC) ...



### Flight planning relevant data and parameters...



# More and more NOTAM are being published...

| ICAO REGION                        | 2000    | 2006    | 2007    | 2008    | 2009    | 2010    | 2011    | 2012    | 2013    | 2014      | Increase<br>2000 - 2014 |
|------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----------|-------------------------|
| Europe (L+E+B)                     | 117.560 | 200.384 | 232.105 | 255.959 | 284.972 | 305.851 | 298.312 | 286.987 | 298.367 | 298.876   | 254%                    |
| Pacific (A+N+Y)                    | 16.919  | 27.642  | 31.462  | 38.897  | 39.405  | 42.058  | 45.462  | 41.129  | 42.310  | 42.200    | 249%                    |
| Asia (R+V+W+Z)                     | 30.452  | 47.624  | 51.104  | 56.565  | 64.937  | 69.344  | 70.530  | 73.274  | 81.974  | 89.133    | 293%                    |
| Russia + Central Asia (U)          | 3.817   | 10.220  | 10.675  | 11.838  | 11.949  | 15.534  | 22.109  | 28.054  | 28.429  | 35.397    | 927%                    |
| Africa (D+F+G+H)                   | 12.242  | 17.981  | 19.949  | 21.868  | 21.905  | 23.290  | 22.668  | 26.087  | 25.702  | 26.612    | 217%                    |
| Mid Asia (O)                       | 5.571   | 12.998  | 12.973  | 13.353  | 14.376  | 13.800  | 14.598  | 13.140  | 13.404  | 14.008    | 251%                    |
| North America (C+K+P)              | 78.897  | 120.441 | 135.587 | 221.497 | 255.040 | 306.744 | 338.131 | 360.358 | 445.075 | 554.668   | 703%                    |
| South + Central America<br>(M+S+T) | 25.614  | 41.518  | 44.003  | 45.226  | 45.940  | 47.862  | 52.416  | 50.872  | 57.244  | 54.976    | 215%                    |
| TOTAL                              | 291.072 | 478.808 | 537.858 | 665.203 | 738.524 | 824.483 | 864.226 | 879.901 | 992.505 | 1.115.870 | 383%                    |

Source: ICAO | INFORMATION MANGEMENT PANEL (IMP) FIRST MEETING, Montreal, Canada, 26 to 30 January 2015

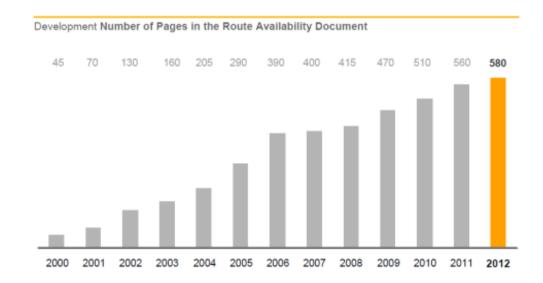
The 2014 analysis has been prepared by Jan-Ove Digernes, GroupEAD



### More restrictions have to be considered...

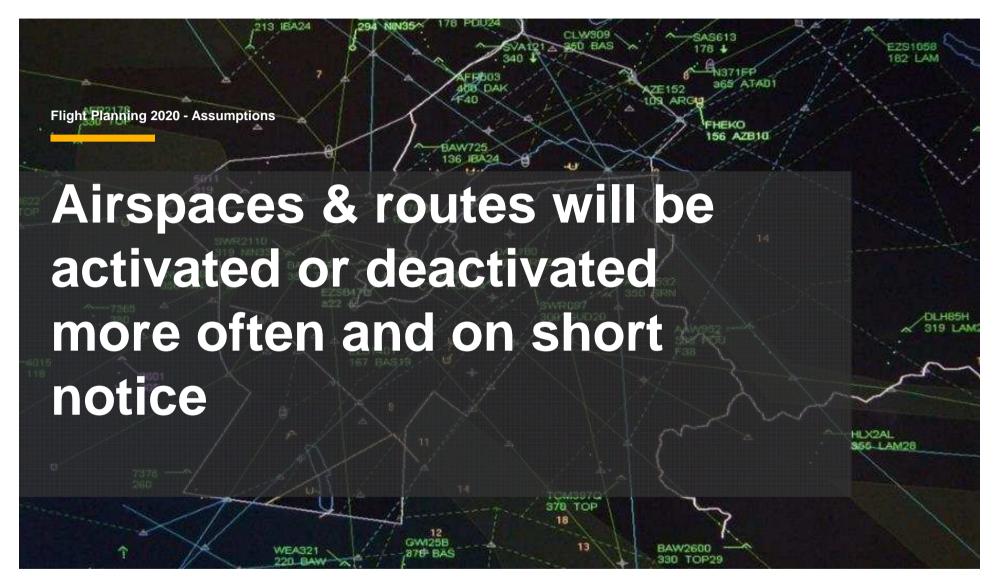


| Airway | From - To     | Restriction   |  |  |  |  |  |
|--------|---------------|---|--|--|--|--|--|
| UL976  | OBATO - RONAX | Not available for traffic  1. ARR LFPG/B  2. Via MMD  Except Dest. ELLX, EBLG, EHBK, EDDR/FH/LN, ETAR/AD/SB. LFJL/SF  3. Via CHW  With ARR EBBUFIR  Except ARR EBLG, ELLX |  |  |  |  |  |

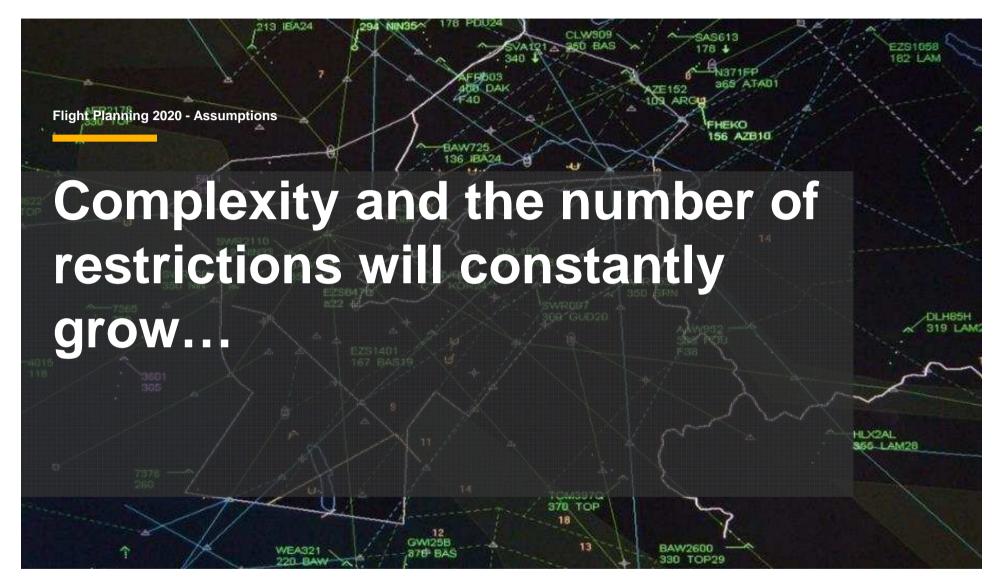






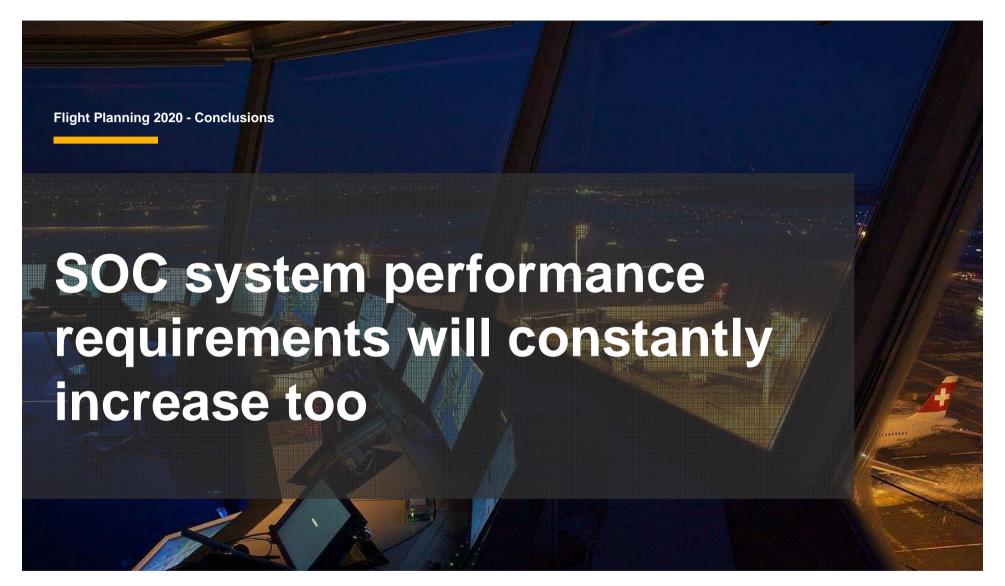


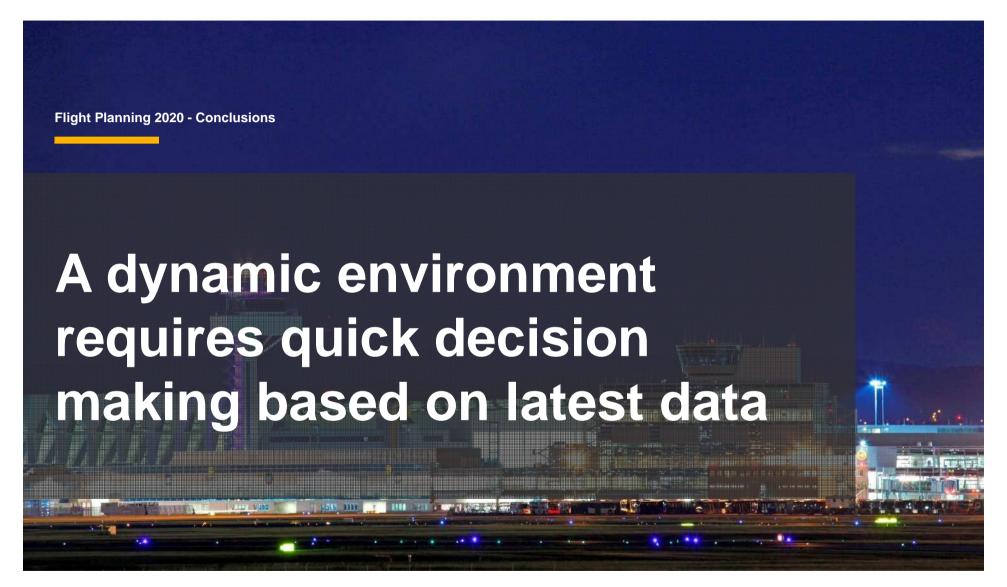




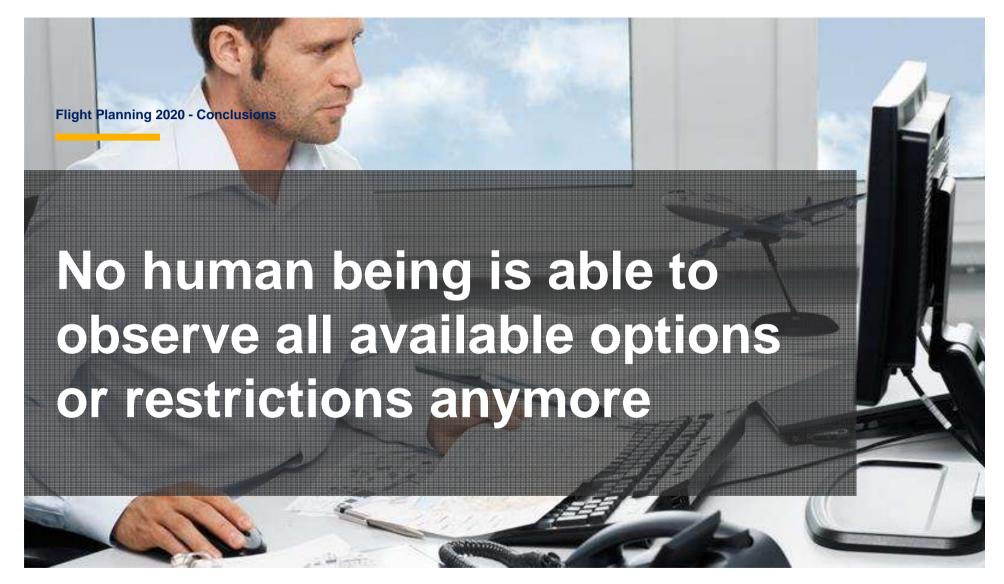


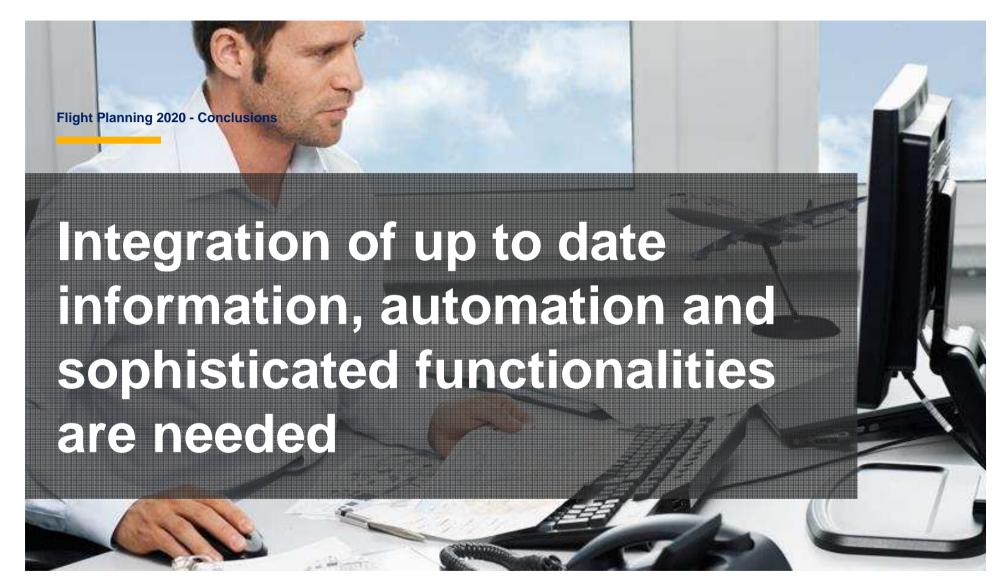






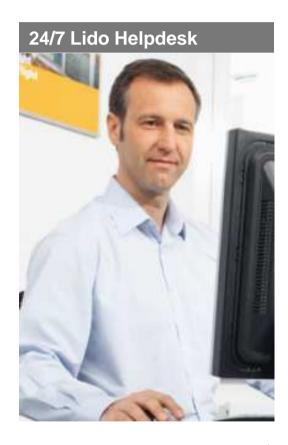


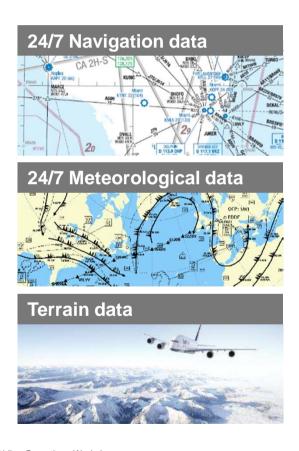


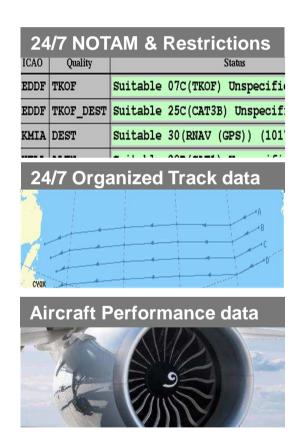




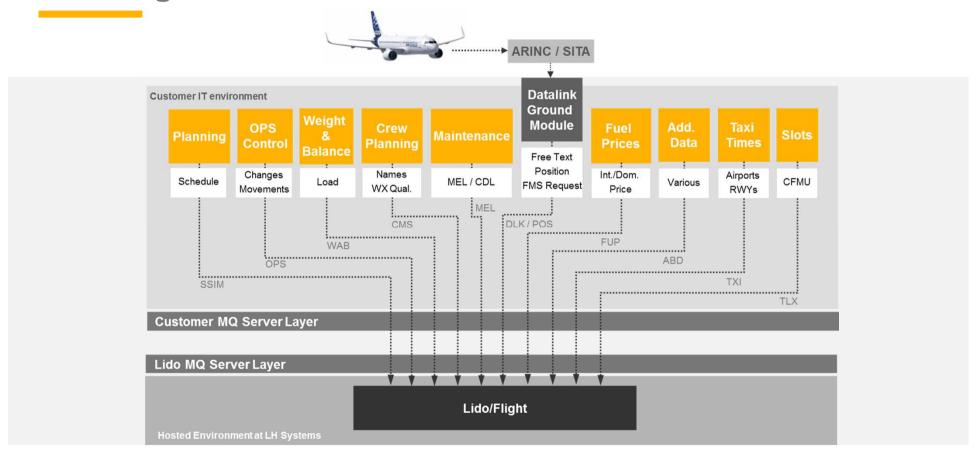
# Lufthansa Systems provides all static and dynamic data required for worldwide flight operations



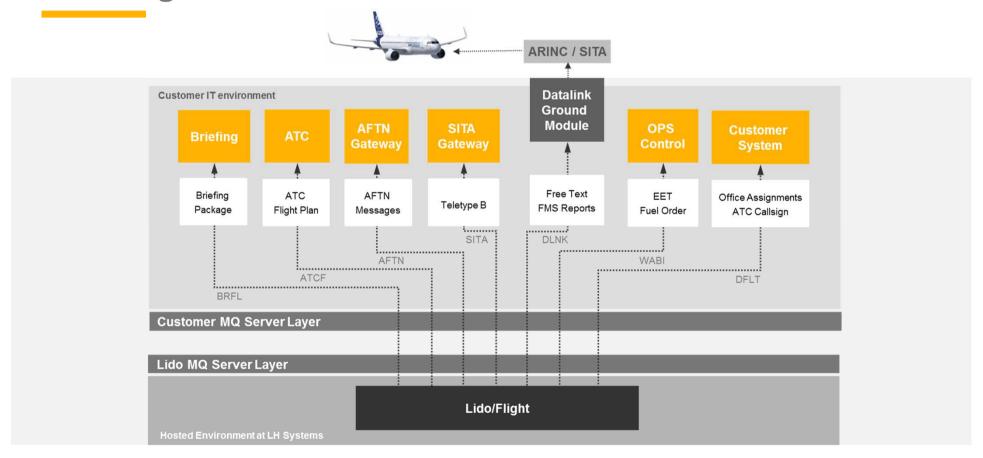


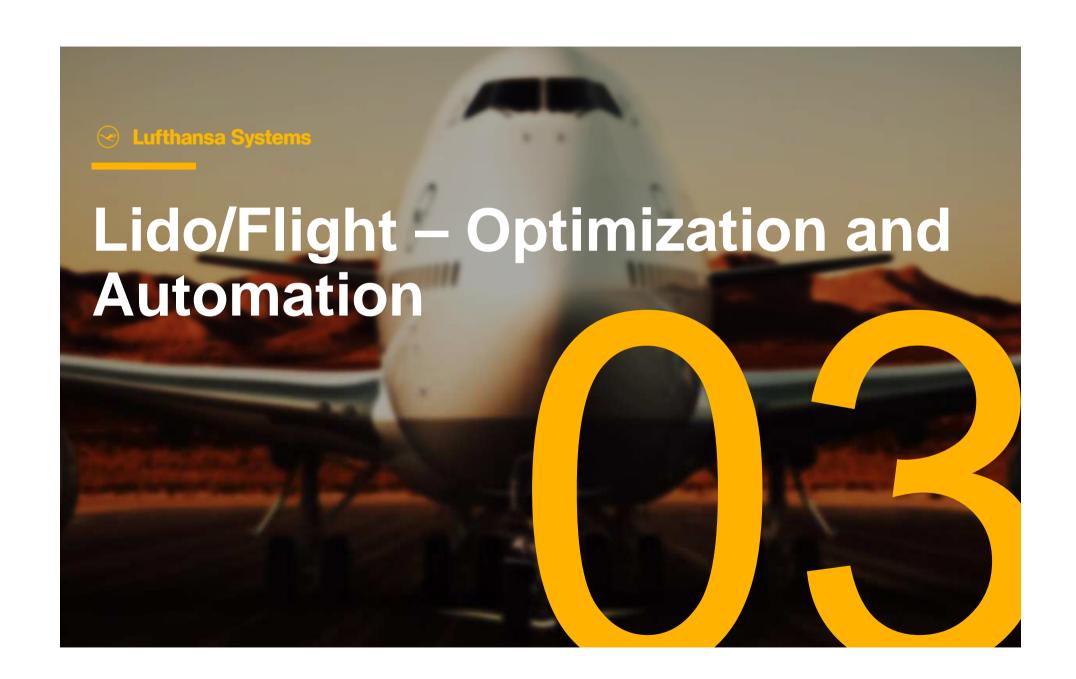


# **Lido/Flight – main inbound interfaces**



# Lido/Flight – main outbound interfaces





### Lido/Flight optimizes from runway to runway

### Consideration of published procedures:

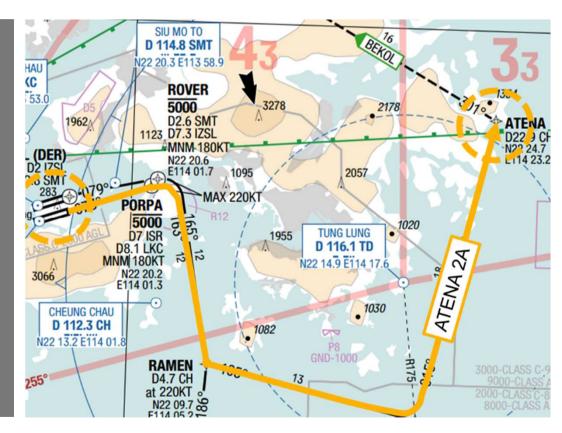
- SIDs
- STARs

Consideration of published restrictions:

- Altitude
- Restricted airspaces (PRDs)

Consideration of environmental conditions:

- Wind and RWY in use
- Temperature



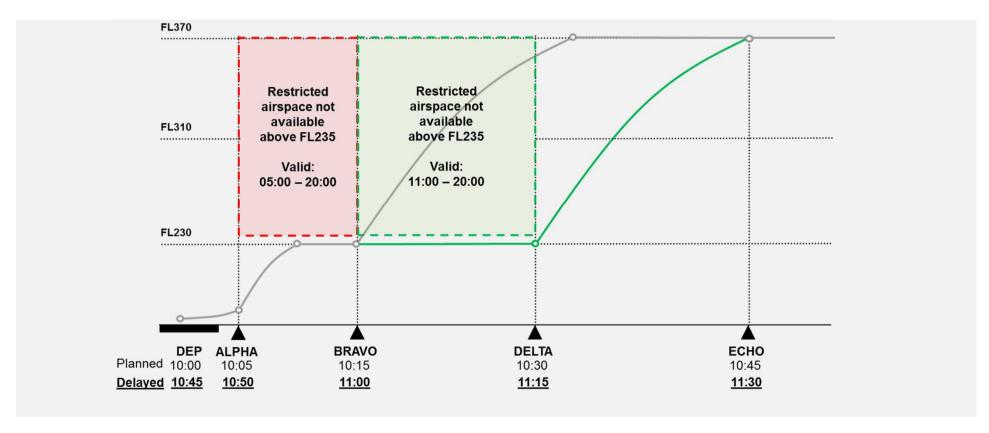
### Lido/Flight Airport Suitability Check (ASC)

### Automated runway specific check based on:

- Actual and forecasted weather validated against all defined minima
- All relevant NOTAM restrictions
- Aircraft equipment restrictions
- Company specific restrictions or policies
- Integrated RAIM Prediction data
- Rescue and Fire Fighting Categories



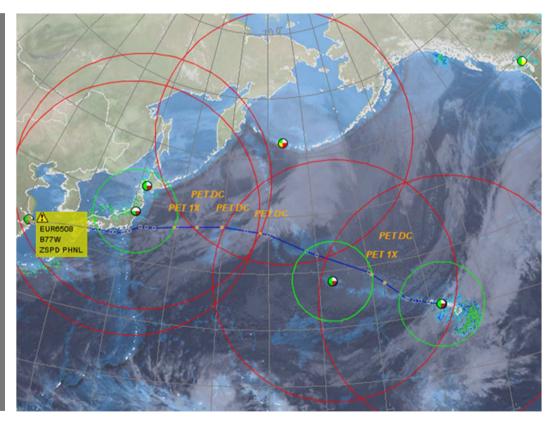
### **Automated restriction check**



# **Multiple ETOPS** areas

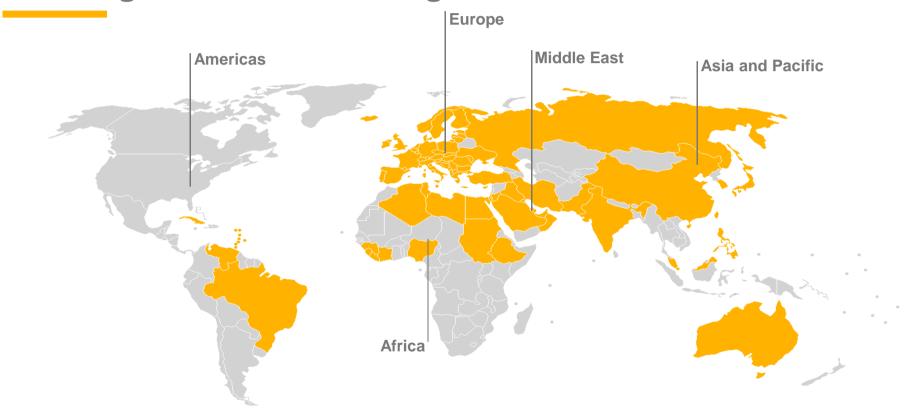
### Automated check for:

- Adequate and Suitable Airports (ASC)
- Certification of aircraft type (rule time)
- Single engine speed in still air
- Airline defined preferential airports
- Standard Operations and EDTO



Lido/Flight Traffic Flow Restrictions (TFR) TFR facilitates free and fully automated optimization

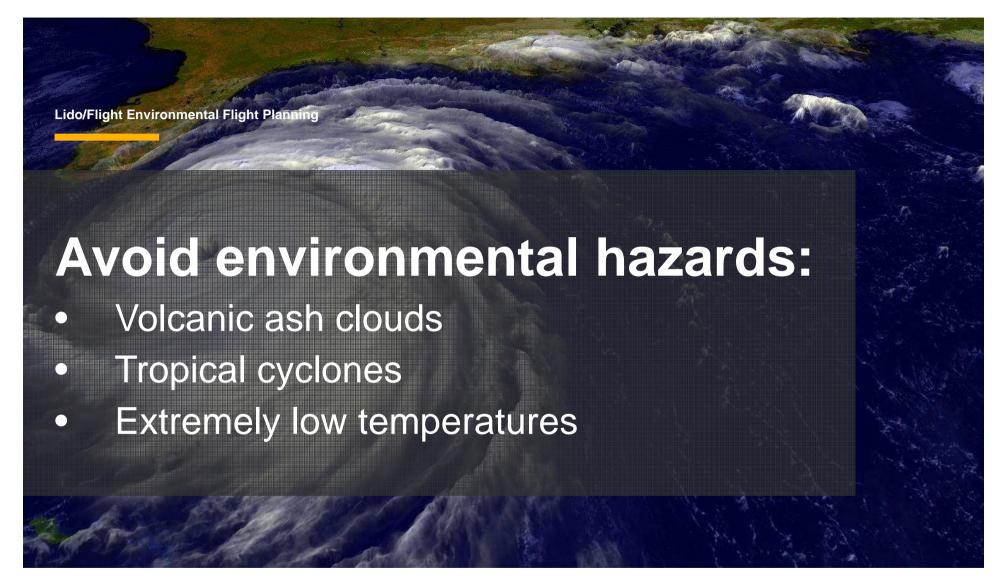
# Lido/Flight TFR data coverage

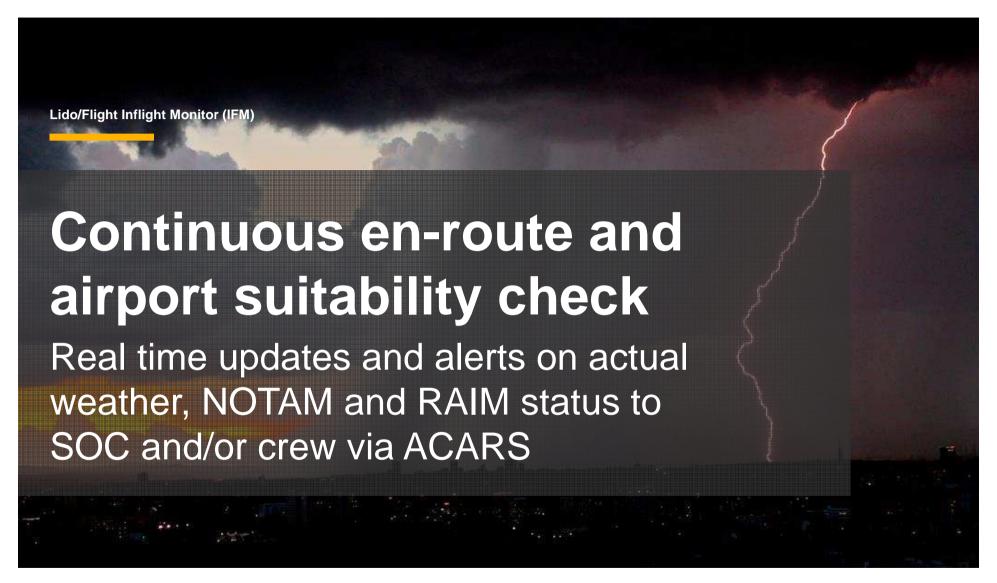




**Lido/Flight Airline Operations Support (AOS)** 

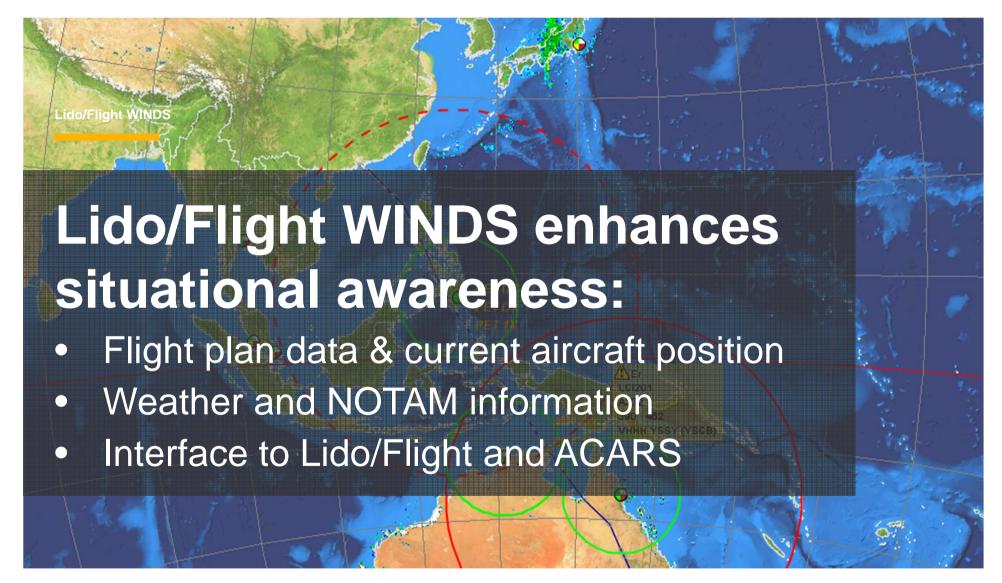
# Automated flight planning Includes briefing package generation and flight plan filing. Considers weather, NOTAM and traffic flow restrictions, ETOPS, DD/DP scenarios, reclearance, etc.





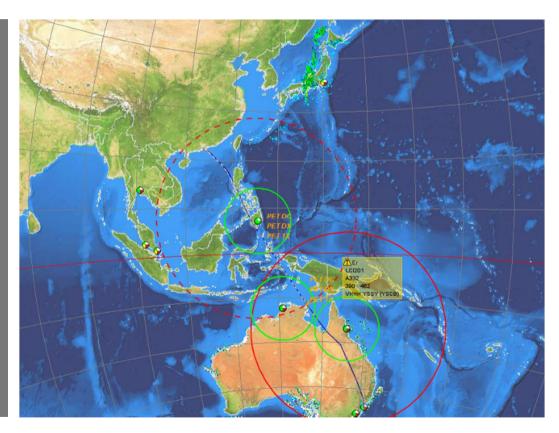
### **Lido/Flight Inflight Monitor (IFM)**

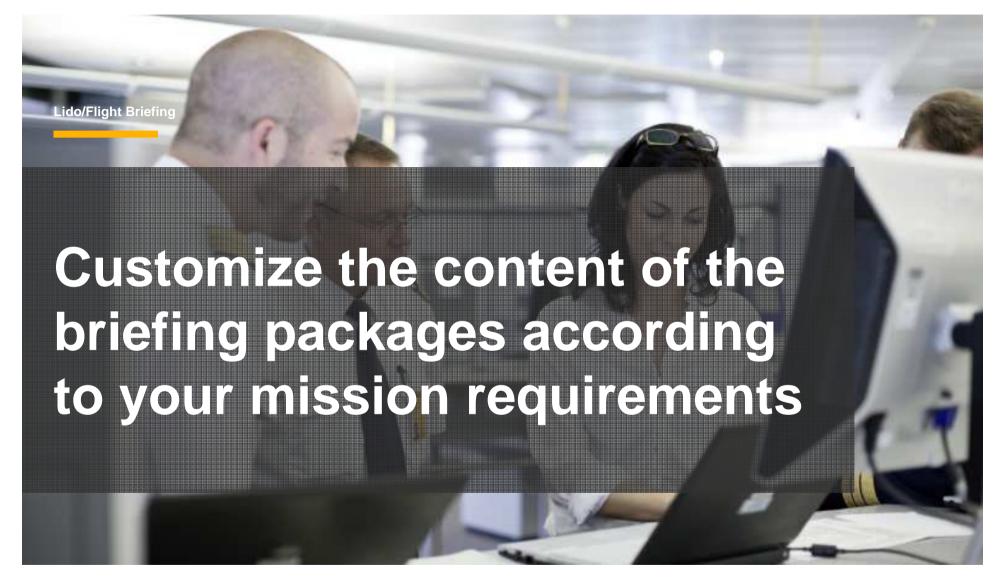


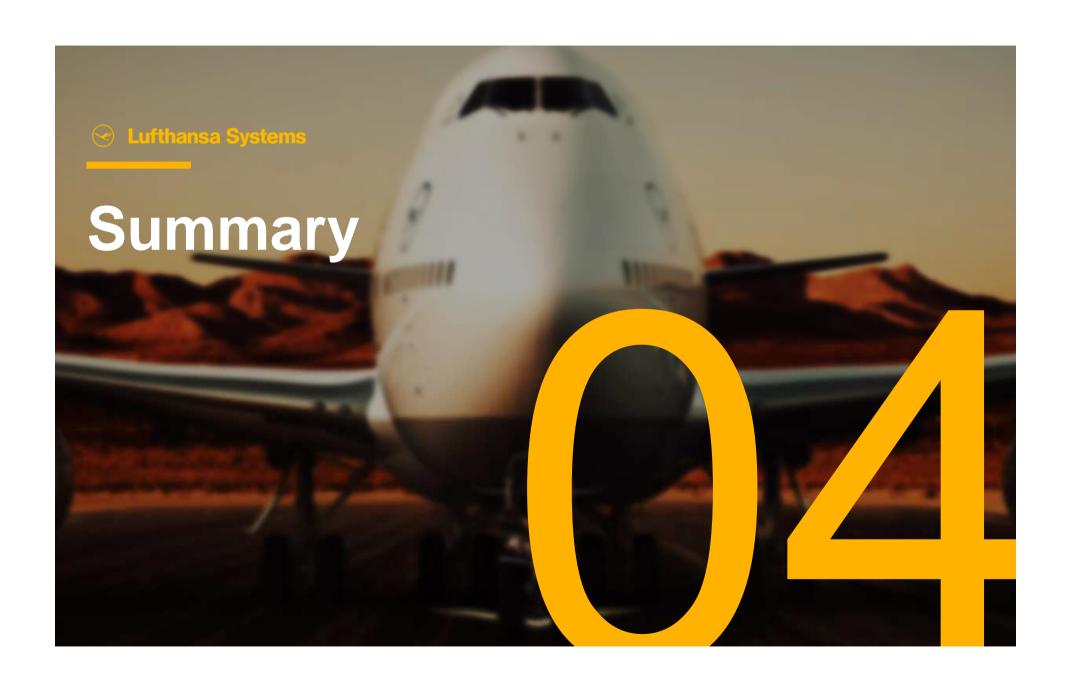


### **Lido/Flight WINDS**

- Significantly improved situational awareness
- Enables SOC key decision makers to proactively manage flights in complex operational situations
- SOC based inflight support helps pilots to concentrate on flying the aircraft in critical situations which enhances flight safety
- Reduces the impact of an event to a minimum
  - contributes to on time performance
  - less diversions
  - better passenger comfort
  - better customer experience overall
  - significant cost saving potential

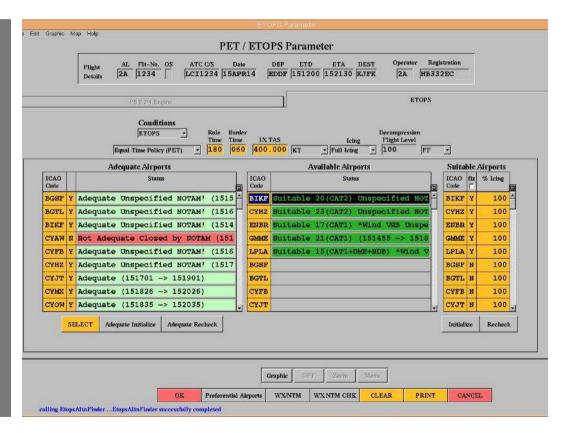






### Automation to assist dispatchers

- Integration of state published restrictions, Traffic Flow Restrictions or others.
- Airlines are able to add additional restrictions such as Company NOTAM, MEL/CDL restrictions or other limitations.
- Airlines are able to use their defined Company Minima in finding suitable airports for the daily operation.
- Reducing the time for flight planning, increasing the time for flight monitoring.





### Crew confidence in SOC services

- Situational awareness is still very limited from a flight deck perspective
- Flight crews require confidence in the planning
- Pilots need assurance to get support during inflight whenever necessary
- Catering the right amount of fuel for a given scenario (Weather/ATC/Airport) is key to success (OTP, Costs, Safety, PAX)



### Lido/Flight in a nutshell...



### Data coverage, integration & automation is key to success!

### Lido/Flight provides

- superior data and system integration on a 24/7 basis
- sopisticated optimization capabilities observing restrictions
- high level of automation (data, interfaces and functionality)
- stable operations and 24/7 support by aviation experts
- business continuity and disaster recovery concepts & services

Flight crews require confidence in the planning!
Pro-active inflight assistance enhances crew confidence!

Reliable planning and situational awareness leads to flight efficency, flight safety and operational excellence!

