



Test and Evaluation of Visionic Systems: It's All in the Questions that You Ask

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Outline



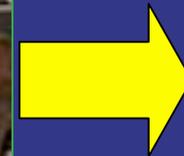
- Need for off-nominal testing
- E/SV issues - "insight approach"
- E/SV and HITS scenario recommendations
- Test & evaluation philosophies
- Formal off-nominal method
- Off-nominal event examples



Off-Nominal Scenario Testing



CHALLENGE:
Ensure that laboratory studies
"scale-up" to fielded system



FAA problem of technical transfer from lab to field

- ASDE-X system, but general (FAA White Paper Parasuraman, Hansman & Bussolari, 2002)
- Advocate early HF input into "very system requirements"

Software testing (esp. NASA space-related)

- Leveson (2001) advocated for off-nominal software testing (testing under unexpected conditions)
- What software should not do (negative requirements)
 - Avoided in software requirements, and
 - Forbidden by some industry standards (not verifiable - infinite testing)

Result:

- Nominal behavior is well-specified
- Off-nominal behavior is incompletely specified

Factor in aviation and space-mission accidents

E/SV Visionics Issues



Informally-derived Issues - Examples

"Informed, Insightful Researcher Analysis Approach"

Rotorcraft Civil Use of NVGs

Problem: Distance and altitude estimation (safe clearance, landing)

Reason: FOV, resolution, contrast

Assessment: Radio tower -- Height above; distance from

E/SV Usage

Problem: Altitude estimation (approach/landing)

Reason: FOV

Assessment: Objective SA probes, altitude callouts

T-NASA (Taxiway Navigation and Situation Awareness) System

Problem: Compellingness and crew coordination

Reason: Display formats, physical location/availability

Assessment: Induced Captain/First Officer route mismatch

E/SV Visionics Issues



Informally-derived Issues - Examples (cont).

HUD Landing/Approach

Problem: Compellingness and cognitive tunneling

Reason: Display formats, perceptual mechanisms (differential motion)

Assessment: SA probes (incursions), display format research

HUD Minimal Symbology Set

Problem: Recovery from unusual attitude (UA) with full HUD symbology set

Reason: Format configuration clutter

Assessment: Induce UA (via turbulence)

Formal Processes

Functional Hazard Assessment (for Certification)

Problem: Determine minor, major, hazardous, catastrophic hazards

Reason: E.g., Misinterpretation; where in flight envelope

Assessment: (US FAA AC-25.1309-1A) (e.g., absent vs. bad data)

E/SV Visionics Unresolved Issues



Simulator/Flight Test Participants

Experienced vs. Inexperienced (Test Pilots vs. Operational Pilots)

Pathway-in-the-sky displays

Increased sensitivity as display experience increases

(Wilckens, 1973; Mulder & Mulder, 2004)

E/SV Flight Test Conditions

Problem: Low-visibility *emulation*

Reason: Simulators - are weather conditions realistic, validated?

Flight test emulated weather - Simulate IMC by VMC with hood, then with step change to VMC at DH

Flight test actual weather - In actual IMC with go-around; Safety? Scheduling?

Exception: Burgess' 1994 EVS tests

Scenario Recommendations Formal Method



Method: Characterize Study Problem on Four Dimensions (Newman, 2002)

E/SV Systems:

Operational Scenarios

Low-altitude phases of flight --

Terminal navigation, approach/landing, take-off/departure, etc.

Human Error Model

Detection and recognition of external objects/threats

Test Objectives

Target/hazard detection --

Runway incursions, uncharted towers, other objects

E/SV misalignment, Sensor boresight error

(McKay, Guirguis, Zhang & Newman, NATO RTO SCI/SET, 2002)

Test Criteria

Reaction time, hazard/non-hazard assessment accuracy

Scenario Recommendations Formal Method



Advanced Navigation Displays (i.e., Highway-in-the-sky):

Operational Scenarios

Low-altitude phases of flight --

Terminal area, complex patterns, high-density traffic

Approach/landing, take-off/departure

Human Error Model

Procedural issues

Situation awareness (detect unsafe situations - navigation blunders, loss of terrain separation)

Compellingness (cognitive capture/tunneling)

Test Objectives

Procedures (HITS reconfiguration due to engine failure/maneuvering)

Detection of off-nominal events (e.g., navigation blunders, diversions, stray aircraft)

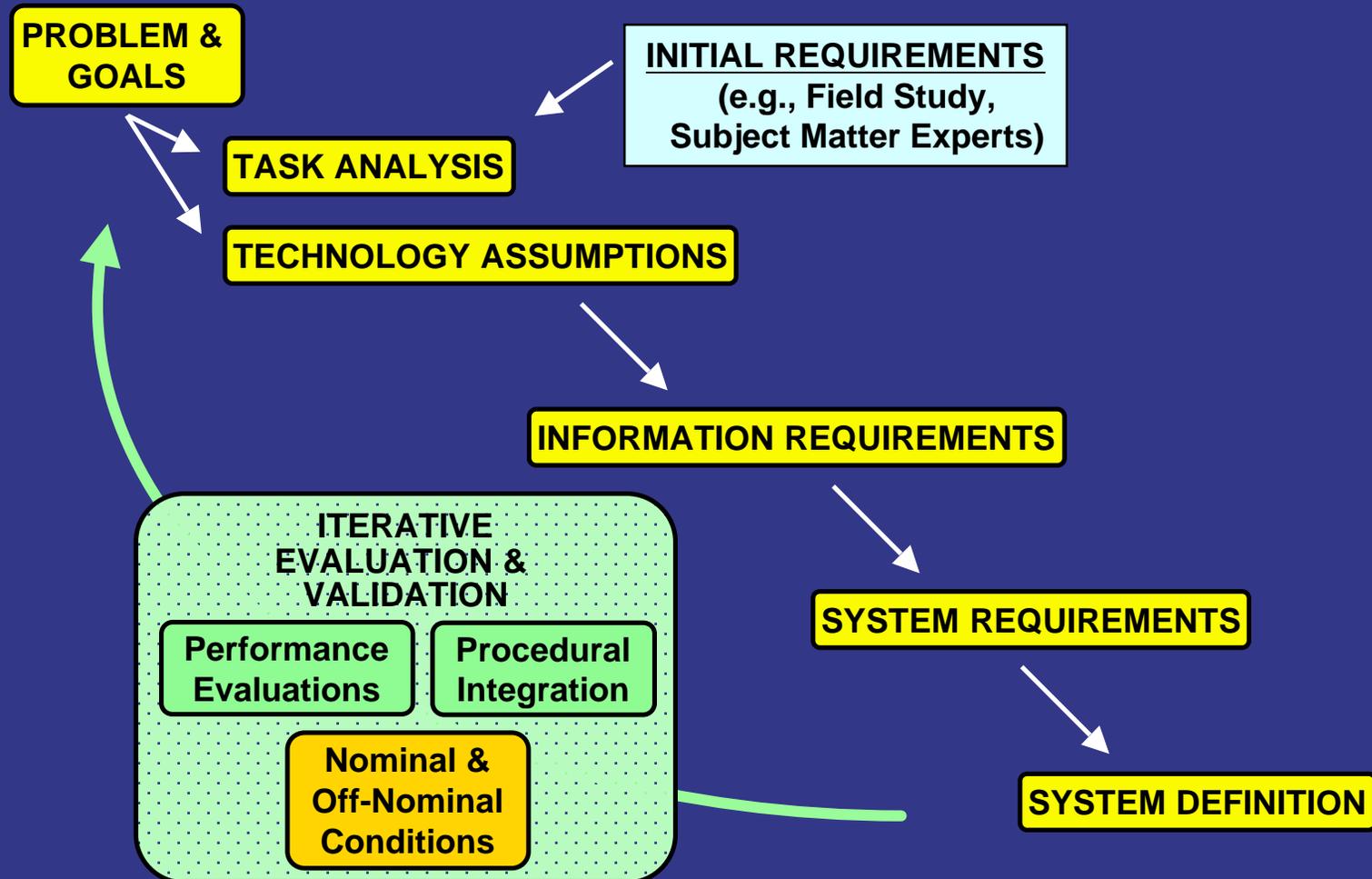
Test Criteria

Reaction time, flight technical errors (esp. turns), SA probes

Human-Centered Design Method



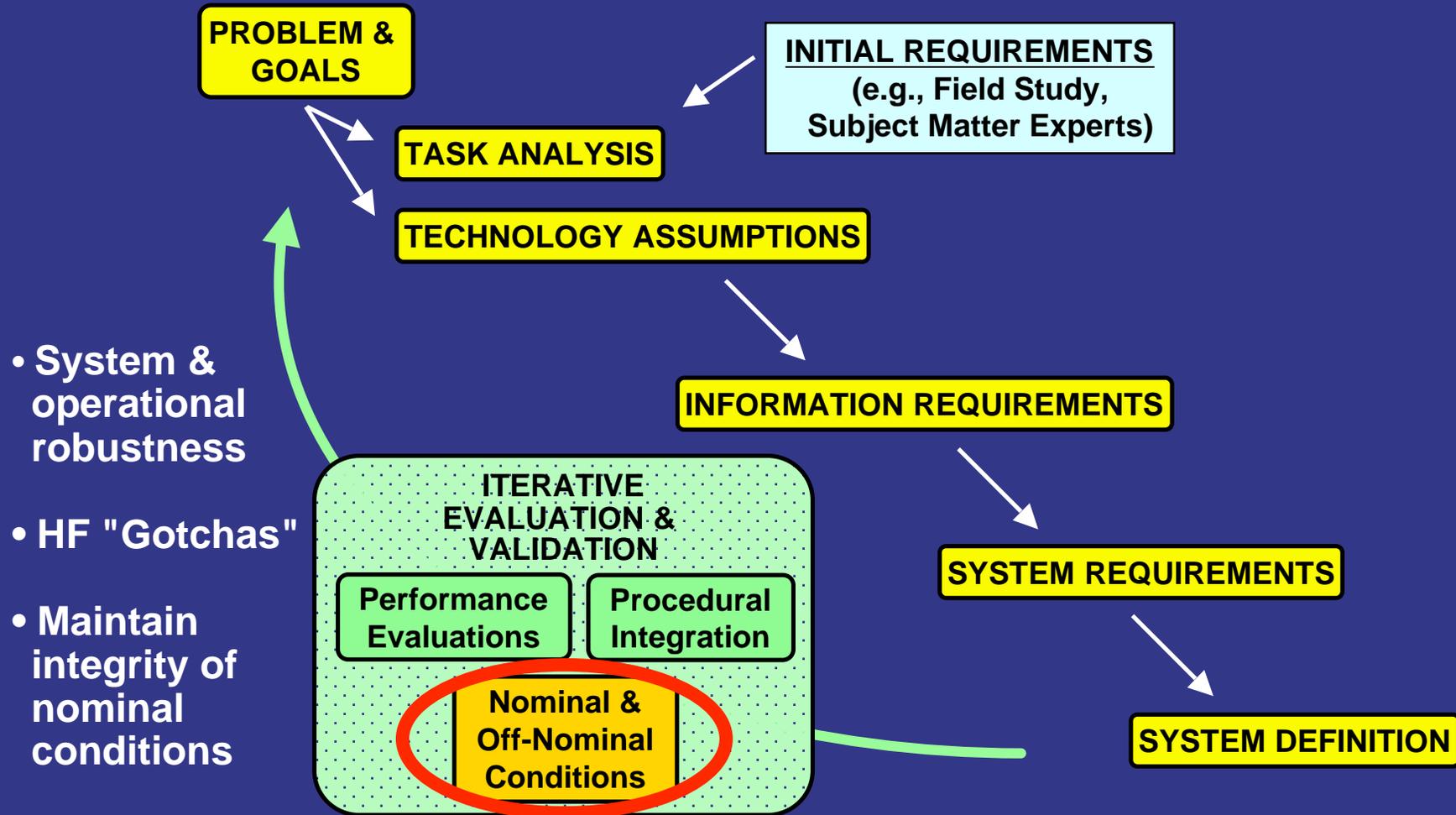
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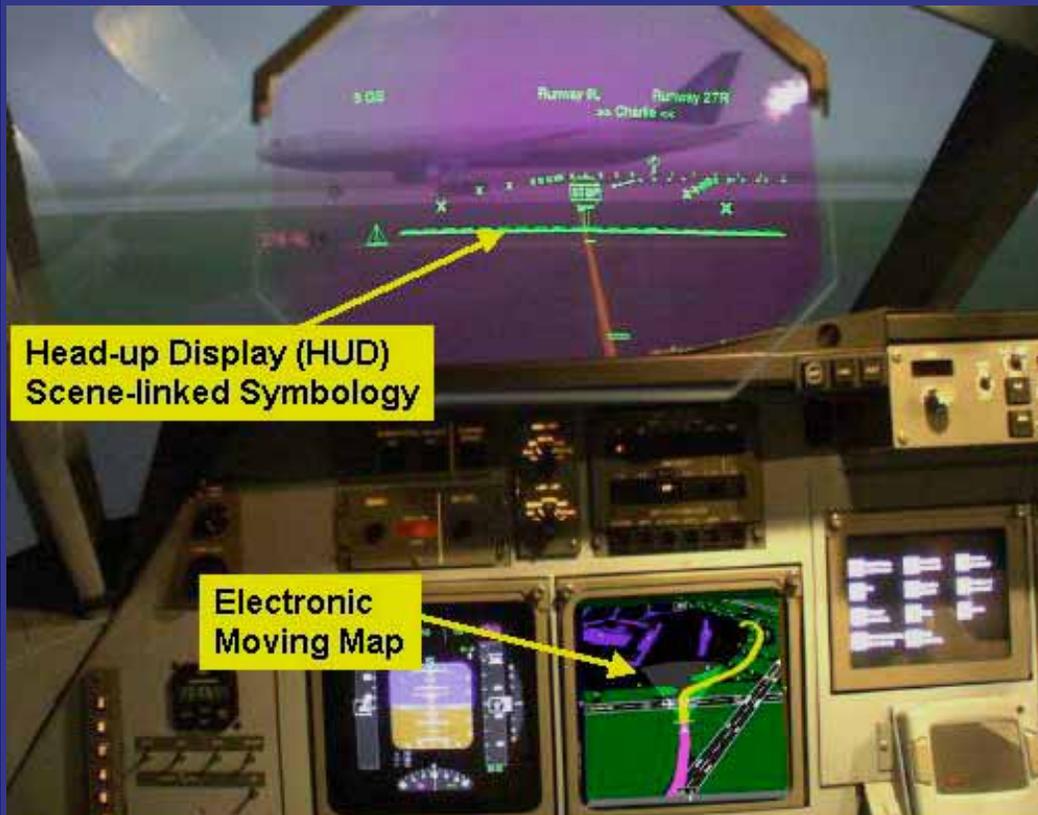
Human-Centered Design Method



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Off-nominal Method



Head-up Display (HUD)
Scene-linked Symbology

Electronic
Moving Map

Taxiway Navigation and Situation
Awareness (T-NASA) System

Off-Nominal method:

- Medium-fidelity simulation (Foyle, Wilson, Hooey & Johnson, 2002)
- High-fidelity, full-mission simulation (Hooey, Foyle & Andre, 2000)
- Human sequential testing effects (e.g., memory, training, trust)
- Experimental design = "Art"
- Formal method needed

Off-Nominal Method:
Foyle & Hooey (2003)

Two Philosophies of Scenario Development



Problem observed: Improper balance between nominal and off-nominal scenarios in human-in-the-loop testing

Philosophy #1: Nominal condition emphasis:

- Off-nominal events are very disruptive
- Must protect nominal condition data
- Can only be tested on very last trial

Advanced avionics system -- prove it works well ("Engineering approach"):

- Goal of testing is to demonstrate benefits
- Off-nominal testing may contaminate nominal results

Two Philosophies of Scenario Development



Problem observed: Improper balance between nominal and off-nominal scenarios in human-in-the-loop testing

Philosophy #1: Nominal condition emphasis:

- Off-nominal events are very disruptive
- Must protect nominal condition data
- Can only be tested on very last trial

Philosophy #2: Off-nominal events emphasis:

- Off-nominal events are the primary interest
- Tests should not waste time collecting nominal data

Advanced alerting system -- prove it alerts user

- Goal of testing is to verify user response to alerting system
- 90-100% of trials incorporate alert -- so as to not waste sim time

Integrating the Two Philosophies



Advantages of integrating two philosophical approaches -
testing both nominal and off-nominal events

**Nominal
Conditions**

**Both
Nominal and
Off-nominal
Events**

**Off-nominal
Events**

Integrating the Two Philosophies



Advantages of integrating two philosophical approaches - testing both nominal and off-nominal events

Nominal Conditions

- Normal usage assessment

- Typically encountered conditions - include wide range of routine scenarios
- Usage patterns, workload, efficiency
- Ensure robustness and system success

Both Nominal and Off-nominal Events

Off-nominal Events

Integrating the Two Philosophies



Advantages of integrating two philosophical approaches - testing both nominal and off-nominal events

Nominal Conditions

- Normal usage assessment

Both Nominal and Off-nominal Events

Off-nominal Events

- Non-normal usage assessment

- Range from slightly "non-perfect" conditions to partial/full system failures
- Give insight into users' model of system and interactions (failures show user complacency or over-reliance)
- Issues addressed via system design changes, training, procedures

Integrating the Two Philosophies



Advantages of integrating two philosophical approaches - testing both nominal and off-nominal events

Nominal Conditions

- Normal usage assessment

- User expectancy manipulation

- Manipulation of relative probabilities
- 80-90% nominal conditions - normal usage
- Caveat: Type and severity of off-nominal event affects probability for "normal usage"

Both Nominal and Off-nominal Events

- Comparative performance measurement

- Assess amount of disruption due to off-nominal event (e.g., turbulence)
- Provides quantitative assessment under worst-case fielded scenarios

Off-nominal Events

- Non-normal usage assessment

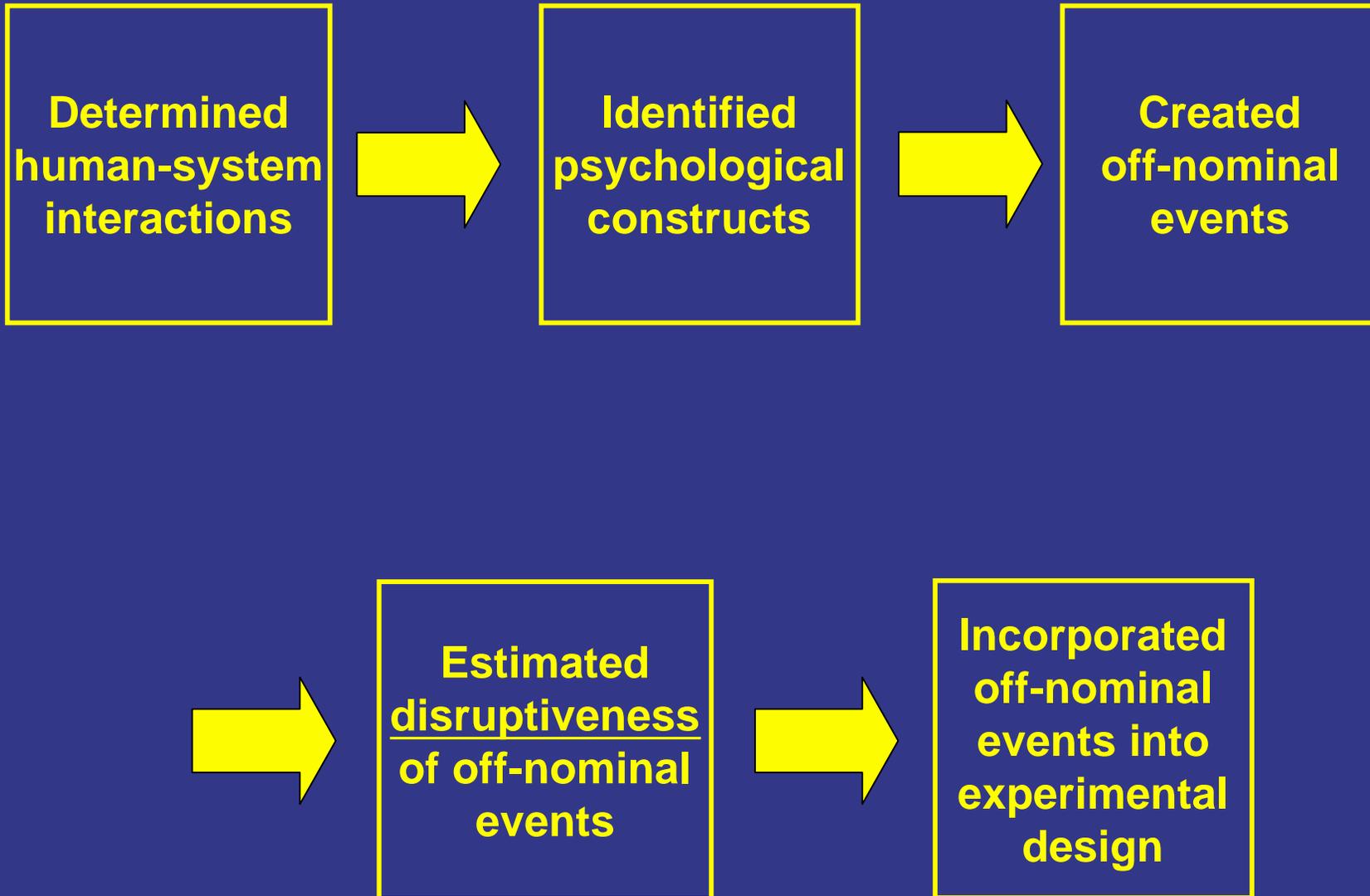
- Performance control

Nominal as control condition:

- User "on-task" in nominal
- Off-nominal data not because of "deviant" user

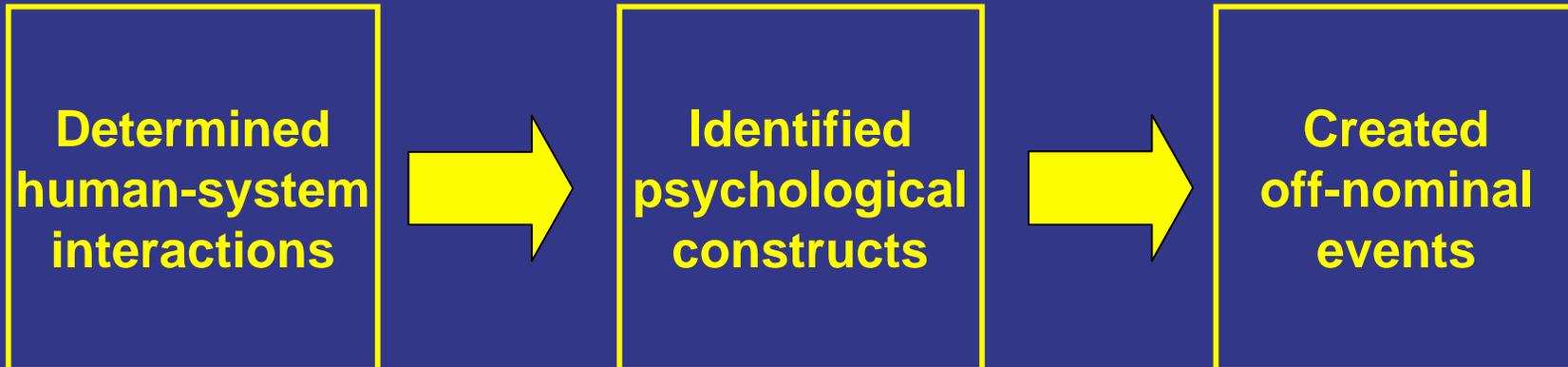
Development of Off-nominal Events

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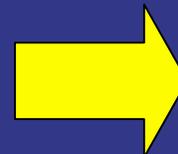


- Unexpected environment or operational changes
- Interactions with other humans, equipment or technologies
- System failures (partial/total)

Focus groups to generate list and rate criticality



of off-nominal events



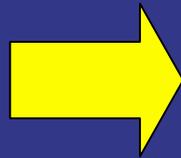
Incorporated off-nominal events into experimental design

Development of Off-nominal Events

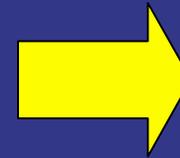
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**Determined
human-system
interactions**

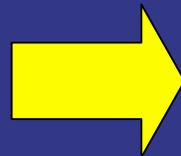


**Identified
psychological
constructs**

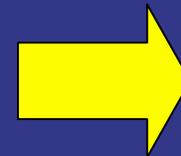


**Created
off-nominal
events**

- Analyzed list
- Identified common underlying psychological constructs
- E.g., user complacency, distance estimation



**Estimated
disruptiveness
of off-nominal
events**



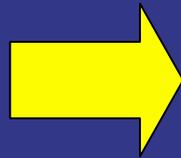
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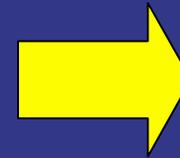
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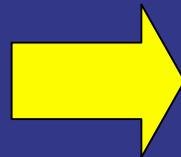


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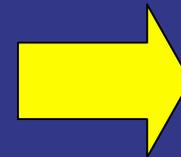


**Created
off-nominal
events**

- Specific off-nominal events created to assess constructs
- Appropriate dependent measures determined



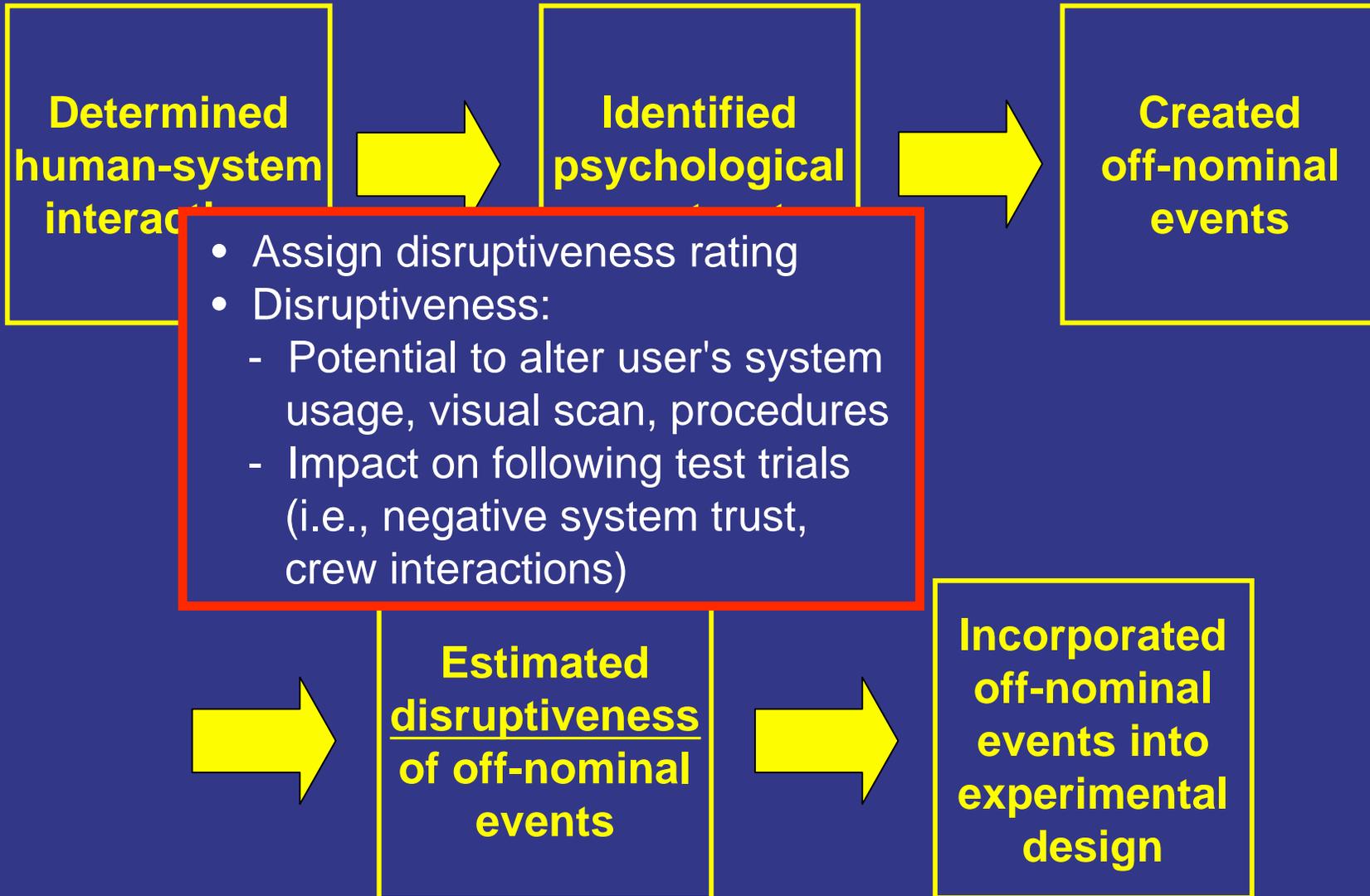
**Estimated
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Development of Off-nominal Events

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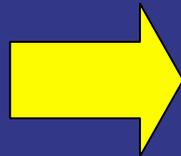


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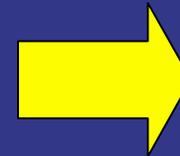
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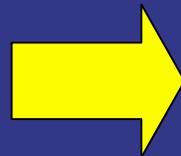
Determined human-system interactions



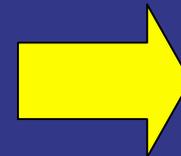
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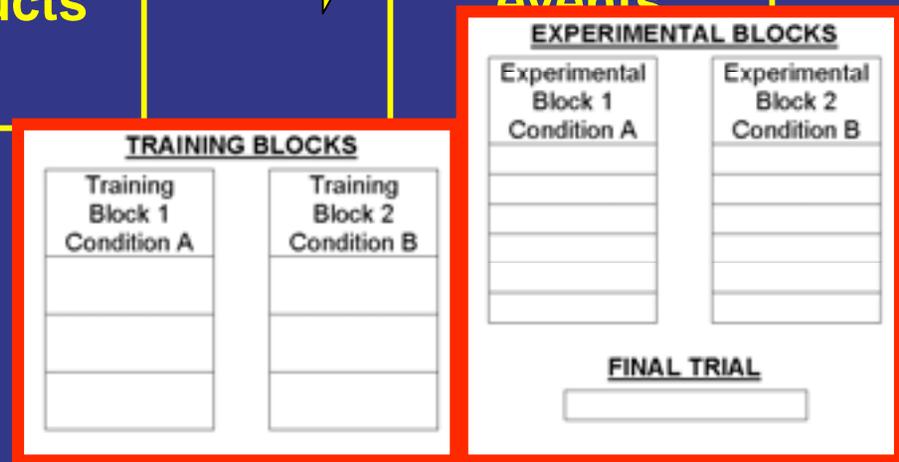
Created off-nominal events



Estimated disruptiveness of off-nominal events



Incorporated off-nominal events into experimental design



Incorporation into Experimental Design



TRIAL TYPE

Mixed Nominal &
Off-Nominal 1
Mixed Nominal &
Off-Nominal 2
Mixed Nominal &
Off-Nominal 3

TRAINING BLOCKS

Training Block 1 Condition A	Training Block 2 Condition B

- General simulation familiarization
- Off-nominal stimulus/event familiarization
- Definition of off-nominal response requirement

EXPERIMENTAL BLOCKS

RANDOM ORDER {
Nominal 1
Nominal 2
Nominal 3
Off-Nominal 1
Off-Nominal 2
Off-Nominal 3

Experimental Block 1 Condition A	Experimental Block 2 Condition B

- Separate nominal and off-nominal trials allows for accurate estimation of nominal dependent measures
- Off-nominal trials may contain multiple off-nominal probes

- Incorporate Low and Medium Disruptiveness off-nominal events

FINAL TRIAL

--

Extreme Off-Nominal
"High Disruptiveness"

- Single trial at end of experiment for surprising or disruptive event

Incorporation into Experimental Design



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Off-nominal Event Examples



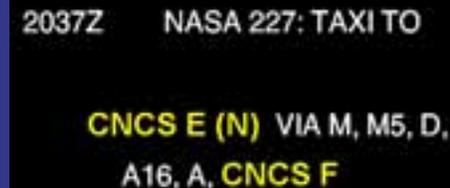
Human-system interaction class: Interactions with other human agents in the system

Constructs: Complacency, levels of processing

Event: ATC issued erroneous taxi clearance

Disruptiveness: Low

- Clearance always amended (whether or not noticed by pilot)
- Amended clearances typical in actual operation

A black rectangular box containing white text representing an ATIS (Automated Terminal Information Service) recording. The text reads: '2037Z NASA 227: TAXI TO CNCS E (N) VIA M, M5, D, A16, A, CNCS F'.

2037Z NASA 227: TAXI TO
CNCS E (N) VIA M, M5, D,
A16, A, CNCS F

Human-system interaction class: Failure of the system being tested

Constructs: Crew interaction and display cross-checking

Event: Partial failure of the system - Captain's HUD showed different route than First Officer's taxi map

Disruptiveness: High

- Possible argument over correctness
- Could affect crew communication and teaming
- Could affect system trust; altering usage



Off-nominal Event Examples (cont.)



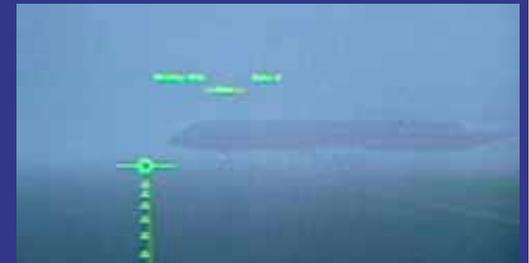
Human-system interaction class: Interactions with other equipment or technologies

Constructs: Complacency, trust, situation awareness

Event: Aircraft taxied in front of ownship - not on taxi traffic display requiring braking (Surveillance system limitation)

Disruptiveness: Moderate

- Emergency braking and higher physiological arousal
- Cause attributed to normal surveillance system limit
- Not attributed to system under test; Trust unaffected



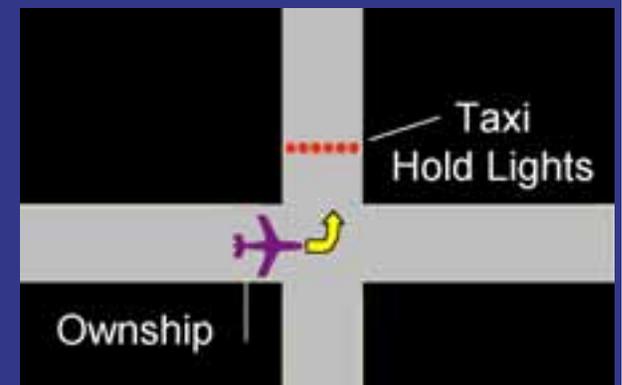
Human-system interaction class: Unexpected changes in the environment or operations

Constructs: Situation awareness, display capture

Event: Unexpected taxiway stoplights requiring quick reaction/near-emergency stop

Disruptiveness: Moderate

- Possibly high physiological arousal
- But low consequence of miss (go unnoticed)



Summary



Developed experimental method for off-nominal testing in human-in-the-loop evaluations

Off-nominal testing allows for:

- Understanding of the human-machine system under evaluation
- Uncover design issues that can be addressed
- Determination of training issues and procedures

The method involves:

- Developing issues to be tested
- Define off-nominal events addressing those issues
- Estimating disruptiveness of events
- Incorporate into experimental design
 - Low and moderately disruptive off-nominal events incorporated (Minimal disruption of nominal trial dependent measures)
 - Highly disruptive, "truly surprising" event - Single final trial

Summary (cont.)



Off-nominal testing

- Allows for more robust tests and evaluations
- May improve technical transfer success rate of systems and concepts from the laboratory to the field

Summary (cont.)



Off-nominal testing

- Allows for more robust tests and evaluations
- May improve technical transfer success rate of systems and concepts from the laboratory to the field

IT'S ALL IN THE QUESTIONS THAT YOU ASK

Nominal conditions

Off-nominal conditions

Subjective data

Objective data

Subjective data

Objective data



- Increasing Human-System Robustness
- Decreasing System Design Risk



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